Overstock Returns:

1. Books must be in resalable condition.
2. Books must be returned within 60 days of invoice.
3. There is a $/€10.00 per book restocking and administration fee.
4. Shipping charges will not be credited.
5. Original invoice # must be referenced on paperwork.

Damaged Goods Returns:

1. Must be reported within 15 days of invoice.

Please ship books to:

now publishers
Attn: Returns
P.O. Box 1024
Hanover, MA 02339
USA

For all returns outside the Americas, please ship books to:

now publishers
Attn: Returns
PO Box 179
2600 AD Delft
The Netherlands

Credit memos will be issued upon receipt of the return, within the terms mentioned above.