

**Now Publishers, Inc.**  
**P.O. Box 1024**  
**Hanover, MA 02339**  
**Main Office: 1-781-871-0245**  
**Accounting Office: accounts@nowpublishers.com**

## **Returns Policy**

### **Overstock Returns:**

1. Books must be in resalable condition.
2. Books must be returned within 60 days of invoice.
3. There is a \$10.00 per book restocking fee.
4. Shipping charges will not be credited.
5. Original invoice # must be referenced on paperwork.

### **Damaged Goods Returns:**

1. Must be reported within 15 days of invoice.

**Please ship books, via UPS, to: Now Publishers, Inc.**  
**146 Pleasant Street**  
**Hanover, MA 02339**  
**Attn: Returns**

Credit memos will be issued upon receipt of the return, within the terms mentioned above.

**Now Publishers, Inc. reserves the right to deny a request to return.**